

# Application Form

## INNOTOURCLUST CHARTER OF QUALITY TOURIST SERVICES

The undersigned ANKA VUJANOVIC born in NIKSIC on 04/10/1983 , holder/legal representative of the ANITRA TRAVEL AGENCY (VUJANOVIC d.o.o.)

based in NJEGOSEVA n. 12 phone number 00 382 40 200 598 e-mail info@anitra.me web site [www.anitra.me](http://www.anitra.me) , [www.tara-grab.com](http://www.tara-grab.com)

Taking note of the INNOTOURCLUST Charter of Quality Tourist Services, I agree to the content and undertake to respect the regulations included.

Area of expertise: (mark the box of the area of expertise)

Hotel       Travel agencies       Agritourism       Tour operators   
transport services       Tourism associations       Restaurants   
Food & Wine producing companies       Local artisan companies   
Gift Shops and craft shops

Registered name ANITRA TRAVEL AGENCY (VUJANOVIC DOO) located in the municipality of NIKSIC  
Address NJEGOSEVA n. 12 phone number 00 382 40 200 598 e-mail info@anitra.me website [www.anitra.me](http://www.anitra.me) , [www.tara-grab.com](http://www.tara-grab.com)

The undersigned indicates to possess the following requirements (mark the bar of requirement/s possessed):

REQUIREMENT OF INNOTOURCLUSTE CLUSTER NETWORK		
Tourist service	Minimum Requirements	Optional Requirements
Hotel - Agritourism	<ul style="list-style-type: none"><li>- E-mail address;</li><li>- phone number;</li></ul>	<ul style="list-style-type: none"><li>- Free Wi-fi connection</li></ul>

	<ul style="list-style-type: none"> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> <li>- Wi-fi connection</li> </ul>	<ul style="list-style-type: none"> <li>- social tools</li> <li>- Social media tools in English</li> <li>- energy and water saving</li> <li>- eco sustainable heating system</li> <li>- disabled toilets</li> <li>- no architectural barriers</li> <li>- green area voted to pets</li> <li>- rooms with bowls and bedding for animals</li> <li>- veterinary assistance on request</li> <li>- meals for children</li> <li>- family playground</li> <li>- full trained babysitting service on demand</li> </ul>
Tour Operator – Travel Agency	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> </ul>	<ul style="list-style-type: none"> <li>- Free Wi-fi connection</li> <li>- social tools</li> <li>- Social media tools in english</li> <li>- Green policy</li> <li>- Tour or package for people with handicaps</li> <li>- Tour or package “family friendly”</li> <li>- Tour or package “pet friendly”</li> </ul>
transport services	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> </ul>	<ul style="list-style-type: none"> <li>- Social tools</li> <li>- Social media tools in English</li> <li>- Green policy</li> <li>- Accessibility for people with handicaps.</li> <li>- Accessibility for pet.</li> </ul>

Tourism association,	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> </ul>	<ul style="list-style-type: none"> <li>- Social tools</li> <li>- Social media tools in English</li> <li>- Green policy</li> <li>- Family friend policy.</li> <li>- Pet friend policy.</li> </ul>
Restaurants	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> </ul>	<ul style="list-style-type: none"> <li>- Free Wi-fi connection</li> <li>- social tools</li> <li>- Social media tools in English</li> <li>- energy and water saving</li> <li>- eco sustainable heating system</li> <li>- disabled toilets</li> <li>- no architectural barriers</li> <li>- meals for children</li> <li>- full trained babysitting service on demand.</li> </ul>
Food & Wine producing companies	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance)</li> <li>- Wi-fi connection</li> <li>- Tasting area for tourist</li> </ul>	<ul style="list-style-type: none"> <li>- Free Wi-fi connection</li> <li>- social tools</li> <li>- Social media tools in English</li> <li>- energy and water saving</li> <li>- eco sustainable heating system</li> <li>- disabled toilets</li> <li>- no architectural barriers</li> <li>- meals for children</li> <li>- full trained babysitting service on demand</li> <li>- Wi-fi connection</li> </ul>
Local artisan companies Gift Shops and craft shops	<ul style="list-style-type: none"> <li>- E-mail address;</li> <li>- phone number;</li> </ul>	<ul style="list-style-type: none"> <li>- Free Wi-fi connection</li> </ul>

	<ul style="list-style-type: none"> <li>- web site in english</li> <li>- Customer care services,</li> <li>- Foreign languages spoken</li> <li>- Information about Seasonality (1 year in advance</li> </ul>	<ul style="list-style-type: none"> <li>- social tools</li> <li>- Social media tools in English</li> <li>- Green policy</li> <li>- Family friend policy.</li> <li>- Pet friend policy.</li> </ul>
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**Consent to the**

**use of personal data:**

In accordance to article 13 of D. Law 30/06/2003 n.196, I declare to be informed that my personal data will be collected and processed, with or without the aid/assistance of technological devices by persons authorized and with appropriate security measures, in the procedure activated by this subscription according to the regulation now in force.

The acquisition of such information is mandatory in order to establish the relevant proceedings and this data will be disclosed to third parties to the extent and in the manner provided by law. I hereby authorize the inclusion of data relating to the accommodation units, indicated within the setting, in the list of businesses participating in the “INNOTOURCLUST Charter of Quality Tourist Services” ; I furthermore authorize their diffusion and publication also via internet.

For any exercise of rights provided by D. Law n.196/2003, it is possible to contact .....

Place and date NIKSIC, 26/02/2020

Signature

ANKA VUJANOVIC